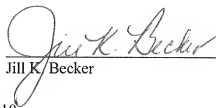


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chainer et al. Confirmation No.: 7120  
Serial No.: 10/645,128 Group Art Unit: 3623  
Filed: 08/21/2003 Examiner: Nadja N. Chong Cruz  
Title: AUTOMATIC COLLECTION AND DISSEMINATION OF PRODUCT  
USAGE INFORMATION

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Date of Signature: January 5, 2010

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P.O. Box 1450  
Alexandria, VA 22313-1450

Statement of Substance of Interview

Dear Sir:

Applicants gratefully acknowledge the time afforded applicants' attorney, Blanche Schiller, during a telephone conference on October 20, 2009 with Examiner Nadja Chong Cruz and Supervisory Patent Examiner Beth Boswell. During the telephone conference, claim 1 was discussed.

The scope of the invention and the differences from the prior art were discussed. In a follow-up interview on October 22, 2009, applicants' representative agreed to amend the claims and the Examiner stated to collaborate with applicants' representative to advance prosecution.

Applicant invites Examiner Chong Cruz to contact applicant's attorney at the below listed number should she wish to discuss this case further.

Respectfully submitted,

*Blanche E. Schiller*

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Blanche E. Schiller  
Attorney for Applicant  
Registration No.: 35,670

Dated: January 5, 2010

HESLIN ROTHENBERG FARLEY & MESITI P.C.  
5 Columbia Circle  
Albany, New York 12203-5160  
Telephone: (518) 452-5600  
Facsimile: (518) 452-5579